

VMWare ESXi installation CD failure -...



Heather McRae 2

2010-3-4

We are trying to install ESXi and are having absolutely no joy whatsoever. We have now tried the download and installation on four different computers (two PCs, one running Windows 2000, one running Windows XP, and two laptops, one running Windows XP and the other running Windows Vista). In all cases, we get through the process as far as the part where you have to insert a CD and click "Download & Install", after which it comes up with a message saying "Downloading and creating ESXi installation media...", and you are asked to select your disc drive and then click "Burn ISO".

There is where it all goes wrong. On three of the machines, this results in a message saying "not enough space on the drive to burn the file", and on the Vista machine it results in a message saying "Error code 22 returned". We have tried everything we can think of and have completely run out of ideas. There is a post on the main VMWare community forum from last autumn about this exact problem, which has never received a resolution (<http://communities.vmware.com/thread/229404>, for anyone who is interested).

We have tried two different types of CDs (definitely CDs, not DVDs), but both result in the same outcome.

Any suggestions will be much appreciated.



jgonzales 1

2008-5-29 1. Re: VMWare ESXi installation CD failure - Error code 22 2010-3-9 11:41

Heather,

What software are you using to burn the ISO to cd/dvd? Also, what size is the ISO file you downloaded? Per the VMW download web page:

ESXi 4.0 Update 1 Installable (CD ISO)

File size: 353 MB

File type: .iso

MD5SUM: 7d91e82b2cfb825911bd60a9b28b6bc2

SHA1SUM: acdcc2b68b673075477b5efef49403059c216fa8

If your ISO image matches up with that, I would look into a different burning software. One that I've used for many years with great success is a freeware product called ImgBurn. <http://www.imgburn.com/>

Hope that helps!



Heather McRae 2

2010-3-4 2. Re: VMWare ESXi installation CD failure - Error code 22 2010-4-6 8:32

 jgonzales

We weren't using any particular software - on the VMWare download site you go through a process which should culminate in the software downloading and being burnt onto the CD.

You don't download the file and then burn it using your own software - the download and burn process is all part of the VMWare download/install procedure so you don't get a choice over what is used to burn it, nor do you get to see what size the file is.

As it happens, we have managed to get around this issue by having DELL (who supplied the server onto which we were trying to install the software) supply us with an SD card containing the required software. This card then plugs directly into the server avoiding the need to download the ISO for ourselves. Obviously this means that the issue in question is still 'out there', without a solution, but it is no longer causing us a problem!

Thanks anyway.



Catlin Wu 14

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2010-5-13 [3](#). **Re: VMWare ESXi installation CD failure - Error code 22** 2010-5-14 4:40

Maybe you have a bad burning software, just change one?